## LAHPOA Board of Directors Meeting Minutes October 16, 2017 at the Lake House

In attendance: Mark O'Henly Heather Harris Glenn Ruskin

Paul Taylor Bryan Dozzi Deena Cottingham

Don Waldorf

## 1. Call to order 6:57pm

- a. Motion to accept the agenda by Glenn, seconded by Bryan (with date change)
- b. Motion to accept the minutes from September 7, 2017 by Heather, seconded by Paul
- 2. Community Manager's Report (refer to monthly Community Manager's Report—no new issues arose)
- 3. Treasurer's Report (see Treasurer's Report submitted by Heather)
  - a. Ongoing issue that the reserve fund is not a separate physical account. How to talk about this at AGM?
  - b. Heather asked if we plan for a \$2000 fish deposit. Water committee is meeting on the 25<sup>th</sup> to discuss fish and water needs as they pertain to the budget.
  - c. The budget shows many changes in our revenue for the year. Part of the discrepancy is \$35,000 of grant money. With that taken out, we are still down by \$17,978.
  - d. One delinquent account remains outstanding.
  - e. For 2018, Heather has requested that other members make known any special projects. The security gate system could be \$12-15k.

## 4. Online payment

a. Discussion centered around security of accounts vs convenience for users vs high fees for all. Consensus seemed to arrive around having a separate account to accept etransfers to, and then the money would be moved out to another account. Much lower cost, and it mitigates most of the security concerns.

## 5. Universal Cart Program

a. Lots of discussion around how to get greater compliance. From the survey done at the end of August, nearly 28% of bins are full or overfull. 21% are ¾ full, making almost half the black bins ¾ full and above. This makes bi-weekly pick up look like an uphill battle

- with residents. Question posed, does this mean residents are not sorting their garbage adequately?
- b. Step one, keep at the communication program through signs and emails!
- c. Step two, stickers on bins and door knocking
- d. Question—How can we deal with the budget losses over continuing with weekly pick-up? Do we raise fees by that amount if there is resistance again at the AGM?
- e. We need to know the mandate date from the MD for strict compliance for sorted garbage.
- f. Mayor Larry Spilak will be at the November 14<sup>th</sup> meeting at 6:30pm.
- 6. **Organizational Planning** see Mark's notes
- 7. Meeting adjourned at 9:15 pm, Next meeting Tuesday, October 14, 2017 6:30pm at the Lakehouse

Respectfully submitted by Deena Cottingham, Secretary